

What's Happening in the ASPYA World | October Edition

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Welcome to the Program

We would like to welcome the following Salon who joined the ASPYA Program in September 2025:

- Bulu Hair & Beauty Studio, NSW
- Cove The Salon for Hair, VIC

Congratulations!

We would like to congratulate the following Salons who have reached an ASPYA Milestone in October:

5 Years

Meshki Hair, NSW

10 Years

Addictive Hair & Beauty, NSW

ASPYA Roadshow featuring Rita Marcon

Conscious Communication - Confident Conversations

Transform the Way You Speak, Listen and Connect - One Conversation at a time.

"Every word you speak sets the tone for the experience."

In salons, communication is everything. This energising 2-hour keynote is designed to help salon owners, stylists, and managers strengthen their communication skills - so they can connect better with clients, reduce tension within teams, and handle difficult conversations with clarity and care. Whether it's what you say, how you say it, or the energy behind it - communication shapes every moment.

Links to book in:

- Brisbane https://events.humanitix.com/aspya-roadshow-brisbane-rita-marcon-conscious-communication
- Melbourne https://events.humanitix.com/aspya-roadshow-melbourne-rita-marcon-conscious-communication
- Perth https://events.humanitix.com/aspya-roadshow-perth-rita-marcon-conscious-communication

- Adelaide https://events.humanitix.com/aspya-roadshow-adelaide-rita-marcon-conscious-communication
- Sydney https://events.humanitix.com/aspya-roadshow-sydney-rita-marcon-conscious-communication

In the salon world, great communication is the key to everything - from trust with clients to harmony within the team.

This session gives leaders and team members practical, down-to-earth strategies to:

- Express themselves clearly, confidently, and respectfully
- Decode what clients and colleagues really mean
- Avoid assumptions, tension, and unnecessary reactivity
- Feel more grounded, calm, and connected even on the busiest days

Whether they're answering phones, consulting with clients, or resolving team issues, this session will help your team feel:

- More equipped to say what they mean, without being reactive
- More confident in handling conflict or miscommunication
- More intentional in how they connect and collaborate

Each Attendee will walk away with:

- Practical tools to improve how they speak and listen under pressure
- Strategies to reduce miscommunication and prevent unnecessary drama
- Techniques for setting clear boundaries and expectations



Product of the Month

Speak with your Account Manager for full details and ordering processes.



Current ASPYA Promotions

Located on the ARC under Marketing (Promotions & Offers) are the current ASPYA Promotions. Make sure you check them out online or ask your Account Manager for full details and ordering processes.













Campaign Support Artwork

Located on the ARC under Marketing (then Campaign Artwork) is artwork sized to fit into your Display Stands for each Monthly Campaign that is released









Social Media Posts/Images

Located on the ARC under Marketing (then Marketing Artwork)







Business Partner Spotlight



Feedback

We would love to hear your feedback! Please feel free to email us, phone us on 02 9748 8900 or you can post feedback (which can be anonymous – just fill in a dummy name or email address) through the Contact Us page on the ARC.

www.delorenzo.com.au (Login to Pro, Click on ASPYA, Click on Contact Us at the top of the page)